

# OKEECHOBEE COUNTY SCHOOL BOARD

**EMPLOYEE BENEFITS GUIDE** 

Insuring your Family Insuring our Future



# NTRODUCTION

Okeechobee County School Board offers a comprehensive selection of benefits to promote health and financial security for you and your family. This guide provides you with a summary of benefits offered. Please review this guide carefully so you can choose the coverage that's right for you and your family.

Who Pays the

# **Your Benefit Options**

Select from these

The District offers a full range of benefits that will help protect the health and well-being of you and your family. The charts below outline the benefits offered and how the funding is administered for each benefit. All benefits are paid with pre-tax dollars. Once you select your benefits, coverage may only be changed within 31 days of a qualifying event. (see the list of Qualifying Life Events below).

#### **Available Medical Plans**

Florida Blue plans:	Premium?
BlueOptions 5302 with RX	Shared Cost District and Employee
BlueOptions 3769 with RX	Shared Cost District and Employee
BlueOptions 3768 with RX	Shared Cost District and Employee

#### **Employee Wellness Center**

Located at Osceola Middle School 825 SW 28<sup>th</sup> Street

The District provides the Employee Wellness Center to employees and covered dependents that enroll in one of the above Medical Plans. A Nurse Practitioner is on site to assist with routine care. The Employee Wellness Center is open three days a week, by appointment only. When the Employee Wellness Center is closed, \*TCMAi Urgent Care of Okeechobee and Stuart are available. This provides covered employees and dependents with routine care seven days a week.

# **Qualifying Life Events**

- Change in status such as birth, marriage, employment, adoption, divorce or death
- Entitlement to Medicare or Medicaid
- FMLA special requirements; HIPAA special enrollment rights
- Change due to a judgement, decree or court order
- Gain or loss of other qualifying coverage

### Available Fringe Benefits

Dental Insurance	
Vision Insurance	The District
Life and AD&D Insurance	The District contributes up
Short Term Disability Insurance	to \$12.50 per pay check, to
Long Term Disability Insurance	each employee, to help offset
Accident Insurance	the cost of any combination of
Critical Illness Insurance	these Fringe Benefits.
Flexible Spending Account - Health Care	
Flexible Spending Account - Dependent Care	
Employee Assistance Program	Free to Employees

### Who is Eligible for Coverage

**Employees:** Regular, full-time employees working four or more hours per day and at least 20 hours per week.

#### Dependents:

- Legal Spouse
- Child(ren), up to age 26
- Child(ren), over age 26, who are not able to support themselves due to a physical or mental disability

**New Hires:** Regular, full-time employees working four or more hours per day and at least 20 hours per week are eligible for medical benefits on the first day of the month following 31 days from the date of hire.

**Required Documentation:** The following items are required for enrollment. All information is confidential and for Benefits purposes only.

- Social Security Numbers
- Dependent Birth Certificates
- •Birth Dates
- Marriage Licenses

#### About this Guide

This guide describes the benefit plans available to you as an employee of OCSB, and its participating subsidiaries. The details of these plans are contained in the official plan documents, including some insurance contracts. This guide is meant only to cover the major points of each plan. It does not contain all of the details that are included in your Summary Plan Description (SPD) (as described by the Employee Retirement Income Security Act). If there is ever a question about one of these plans, or if there is a conflict between the information in this guide and the formal language of the Plan documents, the formal wording in the Plan documents will govern. OCSB reserves the right to modify, amend, suspend, or terminate the plan, in whole or in part, at any time, as allowed by law. This guide does not constitute a contract and participation in any of the benefit plans does not guarantee employment.

<sup>\*</sup>Only services that can be provided by the Nurse Practitioner at the Employee Wellness Center will be fully covered by Urgent Care. A copay will be incurred for the following, but not limited to; seeing a doctor, a controlled substance RX, X-Ray, EKG, etc. If unsure, verify with Urgent Care before services are provided.

# **HOW TO ENROLL**

With multiple benefits options available, we believe it's important that you have the support necessary to navigate through the choices and make educated decisions. The District is pleased to offer you two easy ways to enroll:

- **1. Online Enrollment**: Online enrollment is easy to navigate and takes only moments to complete.
- **2. Enroll by Phone**: Over the phone enrollment allows for the peace of mind of speaking to a licensed benefit counselor.

#### **Online Enrollment**

The online enrollment system is user friendly and easy to navigate and will walk you through the process from start to finish.

# www.benselect.com

How to login:

Employee ID or SSN: Social Security Number (No Spaces or

Dashes)

PIN:

Last four (4) digits of your SSN plus the last two (2) digits of your birth year

For assistance, contact Continuon Services at (866) 209-2949

# **Completing your Enrollment**

- 1. Click on the Next button to navigate through each of the benefits offered. Select or decline coverage until you have completed the enrollment process.
- 2. For details on each of the products offered, click on the forms icon at the top right-hand corner of the page.
  - 3. If you enroll in a benefit and decide to make a change, you must click on the benefit name from the My Benefits dropdown and then click on the Unlock button to make the change.
    - 4. If you have to stop your enrollment at any point, use the Logout button at the top right. The system will store your selections and information until you return.
      - 5. Review the Sign and Submit section to make sure you have successfully selected the benefits that you desire.
        - 6. Review and sign your Confirmation Statement. Enter your PIN number (see grey box above) and click on Sign Form. You may need to scroll down to locate the area to enter your PIN.
          - 7. Congratulations! You have completed your enrollment!
          - 8. Click Logout to exit the enrollment system.



# **MEDICAL INSURANCE**

The District offers a choice of three medical plan options; choose the plan that meets your needs and those of your family. Each plan includes comprehensive health care benefits, including free preventive care services and coverage for prescription drugs.

Dan offit Over days	Blue Optio	ons 3768	Blue Options 3769		Blue Options 5302		
Benefit Overview	In Network	Out of Network	In Network	Out of Network	In Network	Out of Network	
Deductible (DED)							
Individual	\$500	\$1,000	\$500	\$1,500	\$2,500	\$5,000	
Family (aggregate)	\$1,500	\$3,000	\$1,500	\$4,500	\$7,500	\$15,000	
Coinsurance	10%	50%	20%	50%	30%	50%	
Out-of-Pocket Maximum (Inclu	des DED, coins., co	pay, Rx)					
Individual	\$4,000	\$6,000	\$3,000	\$6,000	\$6,350	\$13,000	
Family (aggregate)	\$8,000	\$12,000	\$6,000	\$12,000	\$12,700	\$26,000	
Office Visits							
Family Physician	\$50 copay	50%*	\$40 copay	50%*	\$40 copay	50%*	
Specialist Care	\$100 copay	50%*	\$80 copay	50%*	\$80 copay	50%*	
Hospital Services (per admit)							
Inpatient (option 1 - 2)	\$1,000 - \$1,500	50%*	20%* - 20%*	\$3,000	30%* - 30%*	50%*	
Outpatient (option 1 - 2)	\$350-\$700	50%*	20%* - 20%*	50%*	30%* - 30%*	50%*	
Preventive Care**							
Routine Adult Exams	Covered 100%	50%	Covered 100%	50%	Covered 100%	50%	
Routine Mammograms	Covered	100%	Covered	d 100%	Covered	100%	
Well Woman GYN Visit	Covered 100%	50%	Covered 100%	50%	Covered 100%	50%	
Routine Well Child Exams	Covered 100%	50%	Covered 100%	50%	Covered 100%	50%	
Independent Clinical Lab	Covered 100%	50%*	Covered 100%	50%*	Covered 100%	50%*	
Provider Services at Hospital							
Family Physician	\$50		\$100		Deductible	e + 30%	
Specialist	\$50	0	\$1	00	Deductible + 30%		
Emergency Medical Care							
Ambulance	\$5,000 max	x. per day	\$5,000 ma	ax. per day	\$5,000 max. per day		
Emergency Room (waived if admit)	\$500 c	opay	\$500	copay	\$500 copay then 30%*		
Urgent Care Clinic	\$100 copay	50%*	\$100 copay	50%*	\$100 copay	50%*	
Mental Health/Substance Abus	e						
Inpatient Services	\$1,000	50%	20%*	50%	30%*	50%	
Outpatient Services	\$0	50%	\$0	50%	\$0	50%	
Physician Visit	\$0	50%	\$0	50%	\$0	50%	
Prescription Drugs					(\$800 Brand	Deductible)	
Retail (30 day supply) Generic/Preferred Brand/ Non-Preferred	\$10/\$50/\$80	50%	\$10/\$50/\$80	50%	\$10/\$60/\$100	50%	
Mail Order (90 day supply) Generic/Preferred Brand/ Non-Preferred	\$25/\$125/\$200	50%	\$25/\$125/\$200	50%	\$25/\$150/\$250	50%	

<sup>\*</sup>After you pay the deductible.

<sup>\*\*</sup>Preventive care services are provided as specified by the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. If a diagnosis is made, any services provided as part of that diagnosis may require a copay, coinsurance or deductible.

# FLEXIBLE SPENDING ACCOUNTS

Flexible Spending Accounts (FSAs) are designed to save you money on your taxes. They work in a similar way to a savings account. Each pay period, funds are deducted from your pay on a pre-tax basis and are deposited to your Health Care and/or Dependent Care FSA. You then use your funds to pay for eligible health care or dependent care expenses. For a complete list of eligible expenses, please visit www.irs.gov.

Account Type	Eligible Expenses	<b>Annual Limits</b>	When are funds available?
Health Care FSA	Most medical, dental and vision care expenses that are not covered by your health plan (such as copayments, coinsurance, deductibles, eyeglasses and doctor-prescribed over the counter medications).	Maximum contribution is \$2,650 per year; minimum contribution is \$51 per year	Funds are available immediately. Usually on the first day of the plan year although this should be verified with your plan administrator.
Dependent Care FSA	Dependent care expenses (such as day care, after school programs or elder care programs) so you and your spouse can work or attend school full-time.	Maximum contribution is \$5,000 per year (\$2,500 if married and filing separate tax returns); minimum contribution is \$250 per year	Dependent care funds are not preloaded and are available as the funds are deposited into your account.

Note: You may not participate in both the Health Care FSA and an HSA/HDHP even if through a separate entity.

# **FSA** made easy with the Continuon Debit Card!

As you incur eligible expenses, you simply present your Continuon Debit Card for payment. The system will then validate that your coverage is active and that you have available funds to cover the transaction. You may view a list of your Continuon Debit Card transactions at www.csfsa.com. Using the Continuon Debit Card is a great way to help relieve the stress of filing claims; however it's important that you remember to keep all itemized receipts in the event that you are asked by Continuon Services to provide details of your purchases to comply with IRS regulations.

### Tax Savings Example

**Estimated Tax Savings** 

Possible savings if you use an FSA to pay for eligible health care or dependent care expenses:

Annual Amount

Health Care Spending (Example)	\$2,650	÷	24		=	\$110.42
Health Care Spending	\$	÷	24		=	\$
Dependent Care Spending	\$	÷	24		=	\$
Example:	With	FSA	<b>V</b>		W	ithout FSA
Your Taxable Income	\$35,	\$35,000			\$35,000	
Pretax contribution to FSA	\$2,0	\$2,000				\$0
Your Taxable Income	\$33,	000				\$35,000
After-tax dollars spent on eligible expenses	\$	\$0				\$2,000
Estimated Tax Withholding*	\$6,3	\$6,353				\$6,766
Net Pay	\$26,	647				\$26,234

\$413

#### Information About FSA's and the Rollover Option

Our Health Care FSA allows you to carry over up to \$500 in unused funds to the next plan year. Any money remaining in your Health Care FSA over the rollover amount as of August 31 will be forfeited.

Your FSA elections are effective from September 1 through August 31. Please plan your contributions carefully. The FSA rules are governed by the IRS.

Please Note: FSA elections do not automatically continue from year to year; you must actively enroll each vear.

#### What Are the Advantages of an FSA?

With an FSA, the money you contribute is never taxed - not when you put it in the account, not when you are reimbursed with the funds from the account, and not when you file your income tax return at the end of the year.

\$0

**Pay Periods** 

Per Pay Period

<sup>\*</sup>This example assumes a 25% Federal income tax rate marginal rate and a 7.7% FICA marginal rate. State and local taxes vary, and are not included in this example. However, you will also save on any state and local taxes.

# **DENTAL INSURANCE**

Sun Life Financial®

Taking care of your teeth is as important as taking care of the rest of your body. That's why the District offers three Dental Plans that cover routine check-ups and additional services needed for your dental health. All Dental Plans offer choices that cover four types of expenses: Preventive and diagnostic care, basic and major procedures, and orthodontia for children.

#### **Dental High and Low Option Plans**

With these two options members can visit any licensed dentist. If you choose an in-network dentist, the rates charged for services will be lower and there are no claim forms to be completed. Employees may continue to use the dentist of your choice. Remember deductible, coinsurance, and annual maximums may apply.

#### **Prepaid Option Plans**

This dental plan requires the member to select a network dentist and the services listed in the schedule will only be covered when provided by a network dentist. You can find a dentist in the network at <a href="https://www.sunlifedentalbenefits.com">www.sunlifedentalbenefits.com</a>, click on the "Find a Dentist" button. When you enroll for benefits, treatments that you receive from your selected plan dentist will be provided at reduced fees as outlined in the schedule of benefits. (The schedule of benefits is available through the Continuon enrollment site.) With this plan employees have no deductible, no waiting periods, coverage for pre-existing conditions, no claim forms to file for plan dentist, no referral required for specialist services, and no annual maximum for plan dentist and plan specialist services.

	High Option*	Low Option*	Prepaid Option
Yearly Maximum	\$1,000	\$1,000	None
Annual Deductible (Deductible does not apply to Prevent	ive Services)		
Individual	\$50	\$50	See Schedule for
Family per Person	\$50	\$50	further details
Preventive/Diagnostic	Plan Pays:	Plan Pays:	
Oral evaluations	100%	55%	
Routine cleanings, adult/child (1 per 6 mos)	100%	55%	See Schedule for
Fluoride treatment (child <14) (1 per 12 mos)	100%	55%	further details
Sealant, per molar (child <16) (1x per tooth)	100%	55%	
Basic Procedures	Plan Pays:	Plan Pays:	
Simple Extractions	80%	30%	
X-rays, bitewings – 4 films	80%	55%	See Schedule for
X-ray/Complete Series (1 per 36 mos)	80%	55%	further details
Fillings, one surface	80%	30%	
Major Procedures	Plan Pays:	Plan Pays:	
Endodontics – root canal, molar	50%	30%	
Complex oral surgery	50%	30%	
Periodontics scaling/root planing	50%	30%	See Schedule for
Major restorations – crown	50%	25%	further details
Dentures	50%	25%	
Reline/rebase upper or lower denture	50%	25%	
Orthodontia (Child only)	Plan Pays:	Plan Pays:	
Coinsurance	50%	50%	See Schedule for
Lifetime Maximum	\$1,000	\$1,000	further details

<sup>\*</sup>Waiting periods may apply for certain services for members enrolling in the High Option PPO or Low Option PPO. Please consult your certificate of insurance or group policy for a complete description.



# **VISION INSURANCE**

Properly caring for your eyesight is of the utmost importance. As part of keeping up with maintaining your overall health, routine eye exams should be scheduled on a regular basis. Without coverage, an exam and prescription glasses can cost \$300 or more. With VSP coverage, you'll save!

As always, In-Network providers have the best prices and offer discount incentives. If you decide not to see a VSP doctor, copays still apply. You'll also receive a lesser benefit and typically pay more out-of-pocket. You are required to pay the provider in full at the time of your appointment and submit a claim to VSP for partial reimbursement.

Plan Highlights	Frequency	In-Network	Out-of-Network	
Examination Copayment	n/a	\$10	Up to \$45	
Materials Copay	every 12 months	\$25	Varies, see below	
Plan Provisions				
Single Vision Lenses	every 12 months	Covered in full	Up to \$30	
Bifocal Lenses	every 12 months	Covered in full	Up to \$50	
Trifocal Lenses	every 12 months	Covered in full	Up to \$65	
Frames	every 24 months	\$150 Allowance	Up to \$70	
Contacts (every 12 months, in lieu of lens and frame benefits)				
Madically Managerany	Covered in fu		Unto ¢210	
Medically Necessary	every 12 months	material copay	Up to \$210	
Elective Fitting follow up and lenses	every 12 months	\$120 allowance	Up to \$105	
Contact Fitting Fee		Not to exceed \$60 copay	Not covered	

### **Using Your VSP Benefit is Easy**

- Create an account at <u>www.vsp.com</u>. Once your plan is effective, review your benefit information.
- → Find an eye care provider who's right for you. To find a VSP provider, visit www.vsp.com or call (800) 877-7195.
- ♦ At your appointment, tell them you have VSP. There's no ID card necessary. If you'd like a card as a reference, you can print one on www.vsp.com.



# **LIFE INSURANCE**

Life insurance is an important part of your financial security, especially if others depend on you for support. Accidental Death & Dismemberment (AD&D) insurance is designed to provide an additional benefit in the event of accidental death or dismemberment.

### **Employee Voluntary Life and AD&D Insurance**

You may purchase this coverage in \$10,000 increments to the benefit maximum of the lesser of 5 times your annual earnings or \$250,000. Newly hired employees are guaranteed Voluntary Life Insurance when first eligible at \$150,000 or five times your annual salary (whichever is less). Coverage above this amount or late enrollments may require EOI. Age reductions will apply at age 65 and 70.

### **Dependent Voluntary Life and AD&D Insurance**

In order to purchase life insurance for your spouse and/or child, you must purchase Voluntary Life coverage for yourself.

Spouse: The spouse value can be purchased up to 50% of employee amount in increments of \$5,000, not to exceed \$100,000. Newly eligible spouses/new hires are guaranteed \$50,000 of Spouse Life Insurance. Above this amount or late enrollments may require EOI.

Child: Child life insurance can be purchased at \$10,000 per child. Age limitations apply. This rate will cover all children for which you elect coverage.

Voluntary + AD&D Employee and Spouse Life Rates per \$1,000 and based on age				
Age	Monthly Rate per \$1,000			
- 25	\$0.048			
25-29	\$0.048			
30-34	\$0.056			
35-39	\$0.091			
40-44	\$0.127			
45-49	\$0. 155			
50-54	\$0.269			
55-59	\$0.390			
60-64	\$0.567			
65-69	\$0.994			
70-74	\$1.719			
75 +	\$2.850			
Dependent (	Child Life - \$10,000			
Child(ren)	\$2.00 (covers all children)			

# **DISABILITY INSURANCE**

# **Group Short Term Disability**

Disability can be expensive - especially if you are unable to work. Having an income can help you cover bills, pay for your home and provide for your family. But if you got sick or injured and couldn't work, how long could you afford life without a paycheck? Would your finances become disabled if you lost your paycheck? Short Term Disability coverage from Allstate Benefits pays a monthly cash benefit up to 60% of income to employees only for disabilities due to non-occupational sickness or injury. Coverage is available for total and partial disability and more. The Allstate Benefits disability coverage helps offer peace of mind when an unexpected sickness or injury leads to a covered Partial or Total Disability, and includes provisions for Concurrent and Recurrent Disability, Pregnancy and more! Premium options and customizations are available through the Continuon enrollment site.

This benefit has a 7 or 14 day elimination period option.



# **Long Term Disability**

The LTD plan provides a monthly benefit up to 60% of your monthly salary to a \$6,000 maximum in the event you cannot work because of a long-term illness or injury. There is a 90-day elimination period before benefits begin. Pre-existing condition limitations apply.



Voluntary Long Term Disability Rates per \$100 and based on age			
Age	Monthly Rate per \$100		
- 25	\$0.13		
25-29	\$0.18		
30-34	\$0.24		
35-39	\$0.33		
40-44	\$0.44		
45-49	\$0.58		
50-54	\$0.74		
55-59	\$0.80		
60-64	\$0.85		
65 +	\$0.89		

# Evidence of Insurability: May be required for Life and Disability Income Protection Benefits

If you make changes to your life or disability coverage for yourself or your spouse, you may need to complete an Evidence of Insurability (EOI) form. The web-based EOI form will be provided for you and asks a series of health-related questions. The form must be completed and approved by The Hartford before coverage is effective.

# **GROUP VOLUNTARY ACCIDENT INSURANCE**

Group Voluntary Accident Insurance pays benefits for on and off-the-job accidents, plus some benefits that correspond with medical care. Because accident insurance is supplemental, it pays in addition to other coverage the insured may already have in place. This coverage pays a benefit up to a specified amount for accidental death, dismemberment, dislocation/fracture, initial hospitalization confinement, hospitalization confinement, intensive care, ambulance service, medical expenses and outpatient physician's treatment. Benefits can also help with hospitalization deductibles and copays; doctor visit copays; visits to the emergency department; physical therapy; transportation and lodging; and much more! The chart below is a partial list of the benefits included. Please refer to the product brochure for full details.

Incident	Payable
Initial Accidental Hospital Confinement	\$2,000
Accidental Hospital Confinement	\$800 per day
ICU Confinement	\$1,600 per day
Dislocation & Fracture Benefits	Up to \$8,000 Employee; Up to \$4,000 Spouse; Up to \$2,000 Children
Medical Expense Benefit	Up to \$600
Ambulance Benefit	\$800 Regular; \$2,400 Air
Common Carrier Accidental Death	Up to \$500,000 Employee; Up to \$250,000 Spouse; Up to \$125,000 Child
Accidental Death	Up to \$100,000 Employee; Up to\$50,000 Spouse; Up to \$25,000 Child
Dismemberment	Up to \$200,000 Employee; Up to\$100,000 Spouse; Up to \$50,000 Child

#### **Wellness Benefit**

The Allstate Benefits Accident Plan includes an Out-Patient Physician's Benefit that covers wellness, sickness *or* accident related visits to a doctor so that the plan can be used each and every year regardless of injury: \$50 per visit; 2 visits per individual / 4 visits per family; includes wellness visits *or* any doctor's office visit; and no waiting period. Covers Employee and Spouse over the age of 18. Employee must be actively at work for a minimum of 20 hours per week to be eligible. Children up to 26 years are eligible.



# **GROUP VOLUNTARY CRITICAL ILLNESS**

If you suffer a critical illness like a heart attack, chances are you'll recover.

However, your bank account might not spring back as quickly. It's true that your medical insurance can help cover the cost of care and treatment. But there are other expenses you may face beyond those resulting from a loss of income. These costs may include deductibles, copays or prescriptions; rehabilitation, alternative treatments; and/or transportation to health facilities, and family travel for visits.

Critical Illness Insurance from Allstate Benefits can pay you a lump sum benefit at first diagnosis of a covered critical illness, and can be used however you choose. So you can focus on getting better - not on your bills!

### **Employee Coverage**

- All eligible employees age 18+ who are actively at work for a minimum of 20 hours per week are eligible to apply
- You can select a benefit amount of \$10,000 or \$20,000

### **Dependent Coverage**

- Covered dependents receive 50% of your basic benefit amount
- Available to children, stepchildren and legally adopted children to age 26

# **Maximum Benefit by Category**

After 100% of the Basic Benefit Amount has been paid within a category, no more benefits for any illness associated with that category are payable. Once a covered person has received 100% of the Basic Benefit Amount in a category, coverage ends for that person in that category.

### **Wellness Benefit**

Allstate Benefits pays \$50 when you have one of the following preventive tests performed while not hospital confined. This benefit is limited to 1 test per calendar year, per person.

- Bone Marrow Testing
- CA15-3 / CA125 and CEA Tests
- Chest X-ray; Colonoscopy
- Flexible sigmoidoscopy

- Mammography/Breast Ultrasound
- Pap Smear/ThinPrep Pap Test
- PSA Test
- Serum Protein Electrophoresis
- Electrocardiogram (EKG)
- Carotid Doppler
- Echocardiogram
- Lipid panel (total cholesterol count)



Critical Illness and Accident coverage is provided by Limited Benefit Supplemental Insurance. For costs and complete details of coverage, contact your insurance agent. Allstate Benefits is the marketing name for American Heritage Life Insurance Company, (Home Office, Jacksonville, FL), the underwriting company of the Critical Illness, Accident and Group Short Term Disability coverage, and a subsidiary of The Allstate Corporation. The coverage does not constitute comprehensive health insurance coverage (often referred to as "major medical coverage") and does not satisfy the requirement of minimum essential coverage under the Affordable Care Act.

# **ABILITY ASSIST COUNSELING SERVICES**

The employee assistance program administered through The Hartford's Ability Assist Counseling Services Program is a confidential resource that can help you deal with family problems, stress-related issues, depression, eating disorders, problems at work, and financial crises. You can also contact EAP for guidance about other situations in your life, such as moving, retirement planning, adopting a child, finding childcare or eldercare, legal questions, training a new pet, and much more as detailed below. No issue is too large or too small.



### **Counselors can assist you with following and more:**

- Marital/Relationship conflicts
- Family/Parenting problems
- Stress, anxiety and depression
- Substance abuse

- Financial Resources
- Managing a budget
- Saving for college
- Retirement

- Legal Assistance
- Buying a home
- Guardianship
- Debt/Bankruptcy

Call or visit them online - 24 hours a day, seven days a week! (800) 96-HELPS or (800) 964-3577

www.GuidanceResources.com

If you're a first-time user, you'll be asked to provide the following information when creating your personal username:

- 1. In the Company/Organization field, use: **HLF902**
- 2. Then, create your own confidential user name and password.
- 3. Finally, in the Company Name field at the bottom of personalization page, use: abili

### **Company Contacts:**

Is your question about:	Company	Website
Medical Insurance	Florida Blue	www.floridablue.com
Flexible Spending Accounts	Continuon Services	https://www.benselect.com/Enroll/Login.aspx
Dental Insurance	Sun Life Financial	www.sunlifedentalbenefits.com
Vision Insurance	VSP	www.vsp.com
Life or Long Term Disability	The Hartford	www.thehartford.com
Group Short Term Disability, Accident or Critical Illness	Allstate Benefits	www.allstatebenefits.com
Ability Assist Counseling Services	The Hartford	www.guidanceresources.com